'Drive-through delivery' service at this Delhi outlet



ukkadwala, a QSR (Quick Service Restaurant) chain by the Vatika Group, has started a drive-through service for their restaurants, but with a twist. They call it the Hotspot Delivery and have become the first ones to start such a service in India. This service is for those customers who wish to order on-the-go, which means that if you want to eat something from Nukkadwala but do not have time to dine at their outlet or just want to park and wait in your vehicle for a take-away, then opt for Hotspot Delivery.

As part of this service, you can call, place the order, designate a 'hotspot' within walking distance from the outlet and get the food delivered right to your car at a convenient spot. "We wanted to redefine the concept of drive through in India. The objective was give our customers greater convenience while opting for another channel for ordering," says Ajay Khanna, COO, Vatika QSR Hospitality.

They deliver within three minutes, so you need not waste more time waiting in parking lots or standing in queues to receive your food. Soon, this service will be available as a mobile application as well. Currently, they have stores in Delhi/NCR; they aim to make it a global brand and open outlets in London, New York and Dubai too. The chain has a total of 10 outlets, with seven of them in Gurgaon, two in Delhi and one in Faridabad. It is quick service restaurant,



Nukkadwala's outlets evoke desi nostalgia. The interiors are chic and exude a casual vibe. They have focused on reliving childhood memories by adding comics, marbles etc.

Their inspiration are the over five million street vendors across India. Indian cuisine is widely accepted as one of the most interesting cuisines worldwide, which is why they have an elaborate spread of regional, hygienic dishes.

Address: Nukkadwala, opposite the Hansraj College Hostel entrance, Kamla Nagar Contact: 8527347272

